

# Pacific Charter Institute

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## LETTER OF RECOMMENDATION

May 4, 2026

Please accept this letter of recommendation for schoolAbility, LLC.

For the past ten years, schoolAbility, LLC has been an invaluable partner to our organization. Alfredo Diaz and his team have consistently delivered quality service, providing effective solutions and executing the scope of work required to ensure our operational continuity with Skyward Qmlativ. Their deep understanding of the system, their client's needs combined with a thoughtful and strategic approach, has allowed us to leverage Skyward Qmlativ as a powerful, intuitive platform that streamlines our processes and strengthens overall efficiency.

What truly sets schoolAbility apart is their exceptional team. They are highly responsive, knowledgeable, and genuinely committed to the success of their clients. They proactively contribute to ensuring our systems remain compliant and aligned with best practices. Whether troubleshooting complex issues or implementing new features and enhancements, their professionalism, attention to detail, and dedication are consistently evident.

I recommend schoolAbility, LLC to any organization seeking a reliable, experienced, and solutions-oriented partner.

Respectfully,



Jonathan Chao

Chief Business Officer

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