

April 30, 2026

To Whom It May Concern:

I am pleased to write this letter of recommendation for Alfredo and his team at SchoolAbility in support of their work with Skyward Q. We have had the pleasure of working with Alfredo and the SchoolAbility team since 2019, and throughout that time, they have consistently provided exceptional service, guidance, and support.

From the beginning of our partnership, Alfredo and his team have demonstrated a high level of professionalism, responsiveness, and expertise. They are knowledgeable, dependable, and genuinely committed to helping their clients succeed. In our experience, they do not simply provide a service; they build a true partnership. Their team takes the time to understand our needs, our systems, and the unique demands of our organization, and they consistently approach every question or challenge with patience, care, and practical solutions.

One of the qualities we appreciate most about Alfredo and his team is their commitment to customer service. They are approachable, solution-oriented, and incredibly supportive. Whether the matter is urgent or simply requires clarification, they treat each request with importance and professionalism. Their follow-through is excellent, and we always feel confident knowing that we can rely on them for thoughtful and timely assistance.

Over the years, SchoolAbility has earned our trust. Their support has allowed us to better navigate the payroll and HR functions of Skyward Q, and their knowledge has helped us use the system more effectively. As we continue to grow in our use of the platform, we are also hoping to transition to the finance component of Skyward Q in the future. Our positive experience with Alfredo and his team is a significant reason we feel confident considering that next step.

I would highly recommend Alfredo and the SchoolAbility team to any organization seeking knowledgeable, dependable, and high-quality support for Skyward Q. We are grateful for the partnership we have built with them and look forward to continuing to work with them in the years ahead.

If you require any additional information or have further questions, please feel free to contact me at (714) 560-0900 ext. 6145 or via email at jena.duca@ocsarts.net.

Sincerely,



Jena Duca

Senior Director of Human Resources