

May 1, 2026

Dear Prospective Client:

I am writing to share my experience working alongside SchoolAbility as an extension of our payroll operations team. In my role as Director of Payroll, I rely on partners who are not only knowledgeable, but also accessible, responsive, and invested in getting the details right. SchoolAbility consistently delivers on all fronts.

Their support has been critical in maintaining accurate and compliant payroll processes within Skyward Qmlativ, including quarterly filings and tax reporting. What I value most is their dependability. The SchoolAbility team is consistently available, takes the time to listen carefully to our needs, and approaches each request with a genuine commitment to finding effective solutions.

One of the most impactful aspects of our partnership has been the collaborative calls between our team, SchoolAbility, and Skyward. These conversations have proven to be an incredibly effective tool for troubleshooting, aligning on processes, and ensuring that all parties are working together efficiently. That level of coordination has made a noticeable difference in both issue resolution and long-term process improvement.

SchoolAbility also brings a strong focus on continuous improvement. They actively share best practices, help refine our workflows, and regularly look for ways to enhance our partnership or extend additional support. Their proactive approach reflects a true investment in our success, rather than a transactional service model.

We greatly value our partnership with SchoolAbility and appreciate their professionalism, expertise, and collaborative approach. I would confidently recommend them to any organization seeking a reliable and engaged payroll and HR support partner.

Please feel free to contact me if you have any questions.

Sincerely,



Allison Hackney
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