SKYWARD® Qmlativ®

HOSTING OPTIONS

RECOMMENDED

Secure Cloud Hosting

What does it mean to keep your data in the cloud? With our secure hosting service, it means never having to worry about software updates, hardware refreshes, or database maintenance. Our Skyward IT Services team will back up your data, make sure it's protected, and lock down access so only you can get to it. This means little to no maintenance on your end, so your technology team can focus on staff and infrastructure.

Base Features

- Dual-redundant firewalls, BGP failover, and antivirus mitigation
- SQL database licensing
- 24x7 infrastructure monitoring and alarming
- 15-month training database and unlimited test database
- Hands-off hardware upgrades and software updates
- Daily offsite backups
- Maximum RTO 48 hours, RPO 24 hours
- SSAE-16 annual audit and report
- HIPAA certification

Optional Platinum Upgrade

Includes all base features plus the following:

- Redundant, highly available SAN environment
- Complete disaster recovery services - Maximum RTO 24 hours, RPO 12 hours
- 24x7 live infrastructure help desk
- Unlimited training database and developer database
- Upgrades and updates on your schedule
- Hourly backups, AI logging, and backup retention
- Redundant datacenter
- PCI certification

**REQUIRED FOR DISTRICTS WITH < 5,000 STUDENTS